

A PROPERTY OWNER

Is not dependent on us-

We are dependent on Them..

Is not an interruption of our work-

They are the purpose of it.

Is not an outsider to our business-

They are a part of it.

Is doing us a favor by letting us

Serve their needs.

A PROPERTY OWNER is the
most important person
in the world
to us.

**Courtesy and Efficiency are the
main requirements
of this office.**

As the Chief Appraiser of the District it is important to me to know that we are serving you well. Please give us your comments and we will use them to further develop our staff into the professional and courteous team you deserve.

Kathy Rodrigue, RPA
Chief Appraiser

The Ellis Appraisal District is a political subdivision of the State of Texas created by the legislature and governed by the Property Tax Code that can be found at <http://www.cpa.state.tx.us/>.

The District's primary responsibility is to develop an annual appraisal roll for use by the taxing entities.

The District ***does not set tax rates or collect taxes.***

For information about your tax rates and/or tax payments, please contact the taxing entities directly, or the Ellis County Tax Assessor/Collector's Office or other Collector's offices in their respective jurisdictions.

Ellis Appraisal District
Website: elliscad.com
400 Ferris Ave * PO Box 878
Waxahachie, Texas 75168
972-937-3552 or
Toll Free 1-866-348-3552
E-mail: ecad@elliscad.com

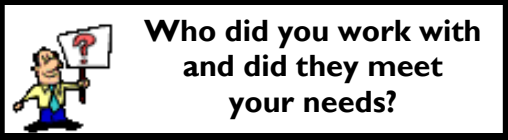


**Please let us
know if WE are
serving
YOUR needs.**

Kathy Rodrigue, RPA
Chief Appraiser

The Board of Directors,
Management and Staff
hope that you have been
well served.

Please complete the
inside of this pamphlet
and let us know what you
think about the
service we provide.



Staff Name: _____

How courteous was this staff member?

- Very Courteous
- Courteous
- Neither Courteous or Discourteous
- Discourteous
- Very Discourteous

I contacted the appraisal district for help on:

- Tax Reduction
- Homestead/Disability or Over 65 Exemption
- Agricultural Special Use Valuation
- Appraised Market Value
- Ownership
- Address Change
- Research
- Personal Property Rendition
- Other _____

In terms of the service you received, how would you rate us?

Very Very
Satisfied Satisfied Dissatisfied

- Friendliness and courtesy
- Timeliness
- Willingness to listen
- Responsiveness to needs
- Knowledge
- Professionalism

How long did it take to completely meet your need?

- The problem was resolved today
- 1-3 business days
- 3-5 business days
- Longer than a week
- Still not met

Is this the first contact on this issue?

- Yes
- No

If no, please describe your experience:

Contact Information

Name: _____

Address: _____

Phone: _____

E-mail: _____

How could we have better met your needs?





**Ellis
Appraisal District**

www.elliscad.com

Email at
ecad@elliscad.com