

## **A PROPERTY OWNER**

*Is not dependent on us-*

**We are dependent on Them..**

*Is not an interruption of our work-*

**They are the purpose of it.**

*Is not an outsider to our business-*

**They are a part of it.**

*Is doing us a favor by letting us*

**Serve their needs.**

A PROPERTY OWNER is the  
**most important person**  
**in the world**  
to us.

**Courtesy and Efficiency are the  
main requirements  
of this office.**

As the Chief Appraiser of the District it is important to me to know that we are serving you well. Please give us your comments and we will use them to further develop our staff into the professional and courteous team you deserve.

Kathy Rodrigue, RPA, RTA  
Chief Appraiser

The Ellis Appraisal District is a political subdivision of the State of Texas created by the legislature and governed by the Property Tax Code that can be found at <http://www.cpa.state.tx.us/>.

The District's primary responsibility is to develop an annual appraisal roll for use by the taxing entities.

The District ***does not set tax rates or collect taxes.***

For information about your tax rates and/or tax payments, please contact the taxing entities directly, or the Ellis County Tax Assessor/Collector's Office or other Collector's offices in their respective jurisdictions.

**Ellis Appraisal District**  
Website: [elliscad.com](http://elliscad.com)  
400 Ferris Ave \* PO Box 878  
Waxahachie, Texas 75168  
972-937-3552 or  
Toll Free 1-866-348-3552  
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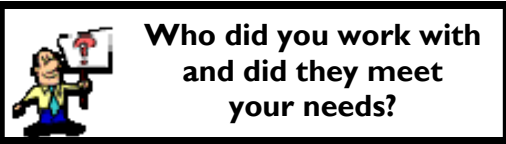


**Please let us  
know if WE are  
serving  
YOUR needs.**

Kathy Rodrigue, RPA, RTA  
Chief Appraiser

The Board of Directors,  
Management and Staff  
hope that you have been  
well served.

Please complete the  
inside of this pamphlet  
and let us know what you  
think about the  
service we provide.



**Who did you work with  
and did they meet  
your needs?**

Staff Name: \_\_\_\_\_

**How courteous was this staff member?**

- Very Courteous
- Courteous
- Neither Courteous or Discourteous
- Discourteous
- Very Discourteous

**I contacted the appraisal district for help on:**

- Tax Reduction
- Homestead/Disability or Over 65 Exemption
- Agricultural Special Use Valuation
- Appraised Market Value
- Ownership
- Address Change
- Research
- Personal Property Rendition
- Other \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**In terms of the service you received, how would you rate us?**

Very                      Very  
Satisfied    Satisfied    Dissatisfied

- Friendliness and courtesy
- Timeliness
- Willingness to listen
- Responsiveness to needs
- Knowledge
- Professionalism

**How long did it take to completely meet your need?**

- The problem was resolved today
- 1-3 business days
- 3-5 business days
- Longer than a week
- Still not met

**Is this the first contact on this issue?**

- Yes
- No

**If no, please describe your experience:**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Contact Information

Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Phone: \_\_\_\_\_

E-mail: \_\_\_\_\_

**How could we have better met your needs?**



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**Ellis  
Appraisal District**

[elliscad.com](http://elliscad.com)